



ADVERTISEMENT FOR VACANT JOBS

The Microfinance Support Centre Limited (MSC) was incorporated in 2001 as a company limited by guarantee, as part of GOU's effort to promote access to affordable financial services for increased employment and wealth. The company offers affordable finance through its network of 13 regional offices spread throughout the country as well as through its networks of over 160 Agency SACCOs. It gives priority financing to enterprises in the agricultural value chain namely: production, value addition and marketing. Besides credit, MSC provides capacity building to its clients including SACCOs, Groups and Cooperative Unions to enable them to enhance their sustainably.

Following the process of corporate renewal that the Company is undertaking, MSC seeks to recruit suitably qualified and highly skilled persons with integrity, energy and a strong passion to create wealth and have a real impact on the lives of active poor Ugandans. MSC, therefore, wishes to fill the following vacant position(s) in its establishment.

Position: IT Officer – Applications
Reports To: MIS Manager

Purpose of the Position

To design, develop and implement software applications (web and mobile) that automate business processes.

Key Result Areas:

1. Executing full lifecycle software development.
2. Programming well-designed, testable efficient code.
3. Producing specifications and determining the operational feasibility of software applications.

Key Accountabilities /Key Tasks:

- Evaluate new web and mobile app technologies and implement them if appropriate for business departments.
- Troubleshoot and resolve issues in development, test, and production environments.
- Ensure security best practices are followed throughout the development and deployment process.
- Document processes and procedures, and provide training and support to other team members.
- Provide Technical support for the ERP and loan management system
- Provide Technical support for delivery channel software systems.
- Maintain above 98% system uptime for all business applications.
- Manage and maintain all related databases supporting Business Applications.
- Maintains tests and applies patches related to business Applications.
- Provide support to end users of business applications.
- Develop & avail reports as required by business process owners and users.
- Maintains security & controls of all business applications.
- Develop and test new systems/applications before user tests.
- Provide user training on all business applications as required.



- Collaborate with development and operations teams to design and implement automated build, deployment, and monitoring solutions.
- Stay current with industry trends and emerging technologies, and recommend new tools and practices to improve efficiency and productivity.

Qualifications and Experience:

1. Bachelor's degree in Computer Science, Information Technology or/and relevant professional qualifications and certifications.
2. 3+ years of experience in software development, IT operations, or DevOps roles.
3. Strong programming and scripting skills, with proficiency in languages such as Java, C#, PHP (Laravel framework), Python, DART (mobile & web development) and others.
4. Experience with version control systems such as GitHub.
5. Experience with containerization and orchestration technologies such as Docker.
6. Familiarity with cloud computing platforms and services.
7. Strong problem-solving and troubleshooting skills.
8. Excellent communication and collaboration skills.

Competencies/Person Specifications:

- Energetic and ability to be active throughout and willing to learn
- High level of honesty, integrity and confidentiality
- Excellent communication skills and a high level of customer care
- Willing to work long hours with minimum supervision

Candidates with the requisite qualifications and experience should send their applications with detailed Curriculum Vitae together with copies of certified academic certificates with at least 3 referees in properly sealed envelopes to the address given below clearly stating the job title applied for on the top right-hand corner, to be received no later than **15th March 2024 at 05:00 pm**. Applicants are encouraged to submit their job applications earlier before the closing date. Shortlisted candidates will be informed of the status of their applications by March 25, 2024.

Job Applications should be addressed to:

The Recruitment Specialist
The Microfinance Support Centre Limited,
Plot 32, Nakasero Road
P.O. Box 33711 KAMPALA

At the point of submission of the job application, applicants will be required to fill out a Job Application Summary Form. MSC is an equal opportunity employer and is open to a transparent recruitment process. Any form of lobbying /canvassing for support will lead to the automatic disqualification of the concerned candidate. Submission of falsified academic documents and/ or false information regarding their experience and qualifications will lead to automatic disqualification and possible prosecution.